



Service Agreement
Between

No. _____

Customer

- hereafter called "Customer"

(Company's stamp)

represented by

and

the company **Mahr GmbH**, Carl-Mahr-Straße 1, 37073 Goettingen, Germany

- hereafter called „Mahr“

represented by Mr. Axel Burscheid – Director Global Service

enter into the following service and maintenance agreement, for an indefinite time, regarding the equipment listed in the attachment.

The equipment list (attachment) is part of this agreement.

1. Maintenance services

- (1) Mahr provides maintenance services for the equipment as listed in the attachment. The maintenance services include:
- Check of the technical parameters and adjustment of the equipment, as required, cost for material excluded,
 - Adjustment of the equipment in case of deviations, as required,
 - Exchange of wear parts,
 - Cleaning of the machine / equipment,
 - Correction of minor faults and
 - Greasing and oiling of moving parts, as required.
- Faults that cannot be fixed will be documented in the service report.
- (2) The objective of regular maintenance services is to avoid unplanned repairs of the equipment.
- (3) The maintenance service does not comprise a possible repair. Such services can be requested based on the conditions as valid at the respective time. They will be invoiced separately.

2. Calibrations

- (1) The calibration of the measuring equipment will be executed with retraceable measurement standards.

Mahr GmbH

Carl-Mahr-Str. 1
D - 37073 Göttingen
Phone: +49 (0)551 7073-800
Fax +49 (0)551 7073-888
<http://www.mahr.com>

Status: 21.07.2020

Managing Directors:
Stephan Gais, CEO
Udo Erath, Manuel Hüsken

Headquarters:
Goettingen
Register HRB 2507
VAT No. DE258132975

Precision Gages, Length Metrology, Precision Length Metrology, Surface Texture Metrology, Form Metrology, Gear Metrology, Metrology for Optical Industry, Optical Metrology, Shaft Metrology, Customer Specific Metrology, Rotary Stroke Bearings, Calibration Services (DAkks/DKD)



3. Time of maintenance

- (1) The maintenance cycle, typically once a year within a 1- or 2-shift operation, will be defined in the equipment list. The date of the maintenance will be defined by the Customer and agreed with Mahr. The maintenance will be accomplished, as agreed, on a regular basis with a deviation of four weeks maximum.
- (2) In case the Customer requires a maintenance service at a certain point in time, additional costs will be charged.
- (3) The maintenance service will be performed during the normal working hours.
- (4) If the service, on request of the Customer, is to be performed out of normal working hours, then an additional charge will be invoiced.
- (5) The accomplishment of the maintenance service is to be confirmed by the Customer or his deputy by signature. The availability of a representative who is authorized for signature will be ensured by the Customer.

4. Prices and payment

- (1) The maintenance prices are all included prices net, and will be charged according to the agreed maintenance cycle.
- (2) Travel expenses (travel, accommodation, expenses) are calculated separately according to the currently valid price list.
- (3) Along with the agreement the Customer will receive the maintenance / calibration price list, as valid for the corresponding calendar year. The Customer will receive the new price list before the subsequent year respectively.
- (4) Replaced spare parts and device-typical wear parts are charged at the current list price, unless other conditions have been agreed.
- (5) The invoices are payable net 30 days.

5. Termination of the contract

- (1) The agreement begins with a term of 24 months and is extended for another 12 months. It can be terminated in writing by both sides with a notice period of three months before the expiry of the agreement.
- (2) In case of a price change the Customer has the exceptional right to terminate the agreement without any termination period.

6. Delivery conditions

- (1) The delivery conditions of Mahr, as now are or hereafter may be in force, are valid, especially regarding payments, warranty, liabilities and legal domicile.

The purchasing conditions of the Customer can only be accepted as the conditions of the contract will not be changed.
- (2) Additional agreements that go beyond this agreement require the written consent of Mahr.

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7. Start and endurance of the contract

The agreement becomes valid at the time of signature by each party.

Customer	(company's stamp)	Mahr GmbH	(company's stamp)
Name:		Name:	
Title/Function:		Title/Function:	<i>Goettingen,</i>
Location, Date		Location, Date	Phone: +49 (551) 70 73 - 366

Customer	(company's stamp)	Mahr GmbH	(company's stamp)
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